

CASELOAD REPORT FORM FOR IOLTA/IOTA/CFGIA/JBGIA GRANTEES**January 1, 2020 to June 30, 2020**

| | |
|--------------------------------------------------------------------|-------|
| Cases open at beginning of grant period | 1,449 |
| Cases opened during grant period | 680 |
| Cases closed during grant period | 695 |
| Cases open at end of grant period | 1,436 |
| Number of people in client households served | 1,921 |
| Class action pending as of date of report | 3 |
| Appellate proceedings in civil matter pending as of date of report | - |

CLIENT CHARACTERISTICS FOR NEW CASES

| AGE DISTRIBUTION | Number | Pct |
|-------------------------|---------------|------------|
| under 18 years old | 108 | 15.88% |
| 18 to 59 years old | 442 | 65.00% |
| 60 years old and above | 130 | 19.12% |
| Total | 680 | 100.00% |

| GENDER IDENTITY | Number | Pct |
|--------------------------|---------------|------------|
| Female | 468 | 68.82% |
| Male | 194 | 28.53% |
| Transgender or Nonbinary | 18 | 2.65% |
| Total | 680 | 100.00% |

| RACE/ETHNICITY | Number | Pct |
|------------------------|---------------|------------|
| Asian | 8 | 1.18% |
| African-American/Black | 154 | 22.65% |
| Latino | 284 | 41.76% |
| White | 137 | 20.15% |
| Other | 97 | 14.26% |
| Total | 680 | 100.00% |

| DISABILITY | Number | Pct |
|-----------------------------------------------|---------------|------------|
| Clients reporting disability | 154 | 22.65% |
| Physical | 80 | 11.76% |
| Mental | 57 | 8.38% |
| Multiple | 0 | 0.00% |
| AIDS/HIV | 1 | 0.15% |
| Other | 16 | 2.35% |
| Clients reporting no disability | 51 | 7.50% |
| Clients declining to report disability status | 475 | 69.85% |
| Total | 680 | 99.99% |

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Grant Year: 2021

Date: 9/17/20

DISTRIBUTION OF NEW CASES BY TYPE - IOLTA/IOTA/CFGIA/JBGIA

January 1, 2020 to June 30, 2020

| Consumer/Finance | | No. | Pct. |
|------------------|-----------------------------|----------|--------------|
| 1 | Bankruptcy/Debtor Relief | 3 | 0.44% |
| 2 | Collections Practices | 1 | 0.15% |
| 3 | Contracts/Warranties | | |
| 4 | Credit Access | | |
| 5 | Energy | | |
| 6 | Loans/Installment Practices | | |
| 7 | Public Utilities | 1 | 0.15% |
| 8 | Unfair Sales Practices | | |
| 9 | Other Consumer | 2 | 0.29% |
| Total | | 7 | 1.03% |

| Education | | No. | Pct. |
|--------------|-------------------|-----------|---------------|
| 11 | Education | 3 | 0.44% |
| 12 | Special Education | 63 | 9.26% |
| 13 | Discipline | 3 | 0.44% |
| Total | | 69 | 10.14% |

| Employment | | No. | Pct. |
|--------------|------------------|-----------|--------------|
| 21 | Discrimination | 6 | 0.88% |
| 22 | Wage Claims | 2 | 0.29% |
| 29 | Other Employment | 23 | 3.38% |
| Total | | 31 | 4.55% |

| Family | | No. | Pct. |
|--------------|------------------------------|------------|---------------|
| 30 | Adoption | | |
| 31 | Custody/Visitation | 49 | 7.21% |
| 32 | Divorce/Separation/Annulment | 60 | 8.82% |
| 33 | Guardianship/Conservator | 4 | 0.59% |
| 34 | Name Change | | |
| 35 | Term. Of Parental Rights | | |
| 36 | Paternity | | |
| 37 | Domestic Violence | 28 | 4.12% |
| 38 | Support | 2 | 0.29% |
| 39 | Other Family | 7 | 1.03% |
| Total | | 150 | 22.06% |

| Juvenile | | No. | Pct. |
|--------------|----------------------------|----------|--------------|
| 41 | Delinquency | | |
| 42 | Neglected/Abused/Dependent | | |
| 43 | Emancipation | | |
| 44 | DCF | | |
| 49 | Other Juvenile | 9 | 1.32% |
| Total | | 9 | 1.32% |

| Health | | No. | Pct. |
|----------------|---------------|-----------|--------------|
| 51 | Medicaid | 18 | 2.65% |
| 52 | Medicare | 1 | 0.15% |
| 53 | Medical Bills | | |
| 59 | Other Health | 5 | 0.74% |
| Totals: | | 24 | 3.54% |

| Housing | | No. | Pct. |
|--------------|------------------------|------------|---------------|
| 61 | Federal Housing Rights | 74 | 10.88% |
| 62 | Home Ownership/Rent | 1 | 0.15% |
| 63 | Landlord/Tenant | 43 | 6.32% |
| 64 | Other Public Housing | 9 | 1.32% |
| 65 | Back Rent | | |
| 66 | Other Eviction | | |
| 67 | Security | | |
| 69 | Other Housing | 22 | 3.24% |
| 70 | Lockouts | | |
| Total | | 149 | 21.91% |

| Income Maintenance | | No. | Pct. |
|--------------------|--------------------|------------|---------------|
| 71 | AFDC/Other Welfare | 6 | 0.88% |
| 72 | Black Lung | | |
| 73 | Food Stamps | 12 | 1.76% |
| 74 | Social Security | 3 | 0.44% |
| 75 | SSI | 39 | 5.74% |
| 76 | Unemployment | 37 | 5.44% |
| 77 | Veteran's Benefits | | |
| 78 | Workers Comp | | |
| 79 | Other Benefits | 7 | 1.03% |
| Total | | 104 | 15.29% |

| Individual Rights | | No. | Pct. |
|-------------------|----------------------------|------------|---------------|
| 81 | Immigration/Naturalization | 55 | 8.09% |
| 82 | Mental Health | | |
| 84 | Physical Disability | | |
| 89 | Other Individual Rights | 52 | 7.65% |
| Total | | 107 | 15.74% |

| Miscellaneous | | No. | Pct. |
|---------------|---------------|-----------|--------------|
| 95 | Wills/Estates | 2 | 0.29% |
| 99 | Other Misc. | 28 | 4.12% |
| Total | | 30 | 4.41% |

| | | | |
|--------------------------|--|------------|-------------|
| GRAND TOTAL CASES | | 680 | 100% |
|--------------------------|--|------------|-------------|

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**AVERAGE CASELOAD PER FULL-TIME EMPLOYED ATTORNEY
IOLTA/IOTA/CFGIA/JBGIA**

| | 2018 | 2019 | 2020 (Jan. 1, 2020 - June 30, 2020) |
|---------------------------------------|-------------|-------------|--------------------------------------------|
| Open cases brought into period | 1709 | 2144 | 1449 |
| Cases opened during period | 2267 | 1626 | 680 |
| Cases opened per attorney | 117 | 90 | 36 |
| Cases handled per attorney | 205 | 209 | 113 |

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Note: Each matter should be counted as a single case, regardless of the number of clients associated with the matter or the number of matters per client

LEVEL OF SERVICE - IOLTA/IOTA/CFGIA/JBGIA**January 1, 2020 - June 30, 2020**

| Level of Service Provided | Number of Persons Served |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|
| Information and referral (1) | 3,448 |
| Short advice | 8 |
| Assistance in completing forms | 0 |
| Longer/ongoing advice | 0 |
| Representation in court and/or administrative proceedings | 4,717 |
| Representation in appellate-level appeals or other complex matters (2) | 1,860 |
| Other legal assistance - specify below (3) | 428 |
| Community legal education and client outreach | 2,011 |
| Total estimated persons served <u>excluding</u> those who received only information and referrals | 9,024 |
| Notes: (1) Information, referral, advice and assistance cases are merged. (2) 3 class actions. CBF funds are not used for class actions against the State of Connecticut. (3) Includes cases that did not go forward after staff review. | |

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