

Kimberly Lawther Jackson

Kim Lawther Jackson is the Program Manager of the Enhanced Opioid Information and Referral System at the 211 United Way of Connecticut. She is AIRS Certified and has been trained as a Recovery Coach by CCAR. She utilizes this in her work training contact specialists and others in her current role. The team at 211 includes specialists who receive calls, texts, and chats from people seeking help for their substance use disorders statewide. Family and friends of someone with substance use disorder reach out to the call center to get connected to information and resources to help their loved one and, just as importantly, for support for themselves. Kim works with a team at the United Way who update the substance use disorder resources utilized by the contact specialists and the public facing website utilized statewide by people seeking information and referrals. She is an ally to several family members and friends of her own who struggle with the disease of addiction.

Previously she was the Facilitator of Family Resources New Britain school systems for 12 years. During that time she was active within the statewide Family Resource Center Alliance as secretary and vice president. Kim began her work after graduating from Wheelock College of Boston University as a certified Child Life specialist at Yale New Haven Hospital helping families to acclimate and cope for 12 years.