



QUINNIPIAC
UNIVERSITY
SCHOOL OF LAW

The Ninth John A. Speziale Alternative Dispute Resolution Symposium

WHAT ARE THE CURES FOR CONFLICT IN HEALTHCARE?

**Quinnipiac University School of Law
North Haven, CT
Friday, March 27, 2015**

Since 1998, the Connecticut Bar Foundation has sponsored eight symposia focusing on alternative dispute resolution (ADR), all of which have been hosted by Quinnipiac University School of Law. The symposia are named for former Connecticut Supreme Court Justice John A. Speziale, in recognition of his work in the field and his leadership as the first Chair of the Bar Foundation's James Cooper Fellows. Topics have included ADR as justice, community and court-annexed ADR, arbitration, ethics, regulations and standards, mediation in criminal justice, and the history and future of ADR.

The topic of the Ninth Speziale Symposium is especially timely, not only due to national reforms, but also because the university's Frank H. Netter MD School of Medicine greeted its inaugural class in the fall of 2013. In the fall of 2014, the Law School moved to the North Haven campus to co-locate with the Schools of Medicine, Nursing and Health Sciences.

PROGRAM

- 8:00 a.m.** **Registration and Continental Breakfast - Lobby**
- 8:35 a.m.** **Introductions and Welcome - Ceremonial Courtroom**
Charles A. Pillsbury, JD, Co-Director, Center on Dispute Resolution,
Quinnipiac University School of Law
Jennifer G. Brown, JD, Dean, Quinnipiac University School of Law
Richard Stahl, MD, MBA, Senior Associate Dean for Strategic Relationships,
Frank H. Netter MD School of Medicine
Tim Shearin, JD, President, Connecticut Bar Foundation, Pullman & Comley, LLC
- 9:00 - 9:40 a.m.** **Keynote Speaker - Ceremonial Courtroom**
Robert A. Burt, JD, Alexander M. Bickel Professor of Law at Yale University
- 9:40 - 10:10 a.m.** **Mini-Plenary Session - Ceremonial Courtroom**
Shared Governance: Highlighting structures within healthcare organizations, which are experiencing conflicts between personnel policies, hospital bylaws and medical bylaws, as clinicians transition from independent practitioners to an employed status.
Speaker: **James Cox-Chapman, MD**, Senior Vice President & Chief Medical Officer, ProHealth Physicians, Inc.
- 10:10 - 10:25 a.m.** **Break**
- 10:25 - 11:10 a.m.** **Mini-Plenary Session - Ceremonial Courtroom**
Framing a Relational Approach to Healthcare Conflicts: Using a relational approach to conflict among health professionals, and the skills needed by conflict specialists working in and with healthcare organizations.
Speaker: **Debra Gerardi, RN, MPH, JD**, Healthcare Conflict Engagement Specialist and Consultant, EHCCO
- 11:10 - 12:00 p.m.** **Mini-Plenary Session - Ceremonial Courtroom**
Unexpected Outcomes: In patient care, how they are addressed, comparing old processes of outcome and peer review with new processes.
Moderator: **Demian Fontanella, JD**, General Counsel,
Office of the Healthcare Advocate, State of Connecticut
Panelist: **Susan D'Agostino, DNP, APRN**, Assistant Professor of Nursing,
Quinnipiac University School of Nursing
- 12:00 - 12:45 p.m.** **Lunch - Pondview Lounge**
- 12:45 - 1:55 p.m.** **Concurrent Breakout Sessions**
- Applying a Relational Model to Healthcare Conflicts - Ceremonial Courtroom**
Speaker: **Debra Gerardi, RN, MPH, JD**, Healthcare Conflict Engagement Specialist and Consultant, EHCCO
- Unexpected Outcomes - Room SLE314, Third Floor**
Moderator: **Jennifer L. Herbst, MBIO, JD, LL.M.**, Associate Professor, Quinnipiac University School of Law & Frank H. Netter MD School of Medicine
Panelists: **Michael J. Giordano, MD, JD**, Faxon Law Group, LLC
Adelita S. Orefice, JD, Donoghue, Barrett & Singal, P.C.
Susan K. Senecal, MBA, RN, Former Project Director, NYS Medical Liability Reform Demonstration Project
- 2:00 - 2:55 p.m.** **Plenary Session - Ceremonial Courtroom**
ACOs and Private Practice - Looking to the Future
Moderator: **William Logue, JD**, The Logue Group
Panelists: **Paul E. Knag, JD**, Murtha Cullina LLP
Douglas Magazu, MBA, Vice President of Recruitment & Network Development, ProHealth Physicians, Inc.
Rocco Orlando III, MD, Senior Vice President & Chief Medical Officer, Hartford HealthCare
Jennifer Searls, MHA, Senior Executive Director, Operational Support & Chief Compliance Officer, Saint Francis HealthCare Partners
- 2:55 - 3:00 p.m.** **Closing Remarks - Ceremonial Courtroom**
Charles A. Pillsbury, JD, Co-Director, Center on Dispute Resolution,
Quinnipiac University School of Law

ADR Symposium Planning Committee

Attorney William Logue, Co-Chair
Attorney Peter W. Benner
Dean Jennifer G. Brown
Attorney Demian Fontanella
Mr. Peter Q. Fraser
Professor Jennifer Herbst
Ms. Katharine Klebes

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